

## **Why do I have to input my credit card information when I want to bid on an item?**

This method enables a quick and easy close out for winners at the end of the event. Moreover, it ensures that if an attendee leaves the event before close out or is unable to attend, their preferred payment method is secured and the winner can be assured that they will receive their prize.

## **When will my card be charged?**

The card information you provide us on the biddingforgood.com site will be held for security purposes. As a winner, when you visit close out to receive your item, let our staff know if you would like to complete the payment with the card on file OR with an alternative payment method. In addition, as a winner if you are NOT present at the event or at close out but have the highest bid the card on file WILL BE charged to ensure you will receive your prize.

## **Will you run an authorization on my card?**

No. We will simply hold the card information to make for a quick and easy close out. If you are present at close out, you will either give authorization to charge the card or provide an alternative payment method. Only winners who are NOT present will have their card charged to secure their prizes.

## **Do I have to pay with a credit card?**

No. See our staff at close out and let us know you would like to complete your payment with cash or check made payable to The Greater Hollywood Chamber of Commerce.

## **When can I start bidding/ When does bidding close?**

Auction items go live October 20th and bidding closes on October 27th, the night of the event, at 9pm.